

## SYNERGY HOUSE BERHAD

Q3FY24 Results Briefing November 2024

Stock code on Bursa Malaysia: 0279



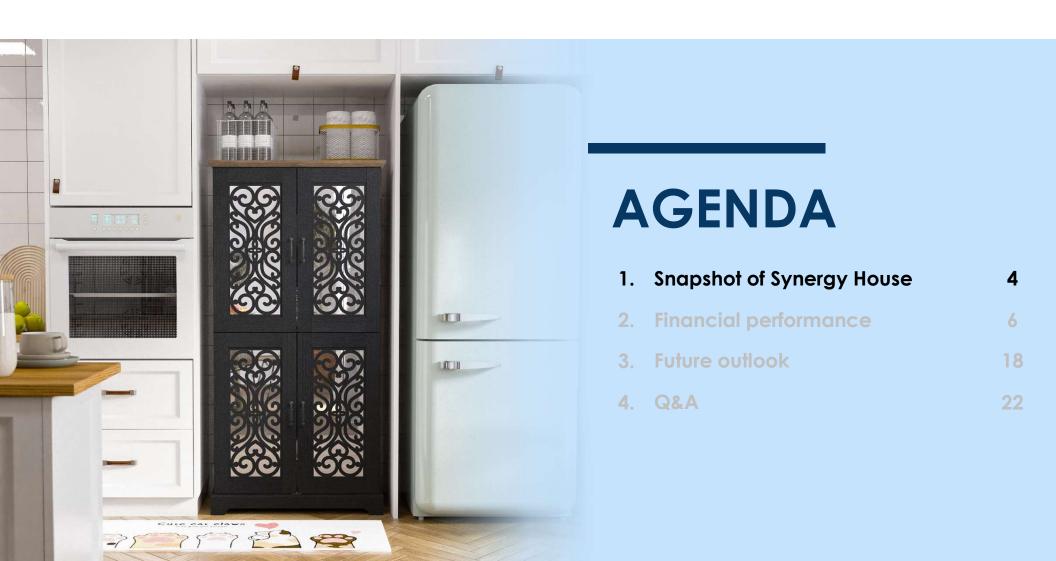
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## **Snapshot of Synergy House**



We are a cross-border e-commerce seller and furniture exporter that specialises in beautifully designed and affordable ready-to-assemble home furniture.

## **Snapshot of Synergy House (Cont'd)**



Revenue Q3FY2024 RM114.0 mil

9MFY2024 RM275.0 mil



Profit after tax Q3FY2024 RM11.0 mil

9MFY2024 RM15.2 mil



B2B: 52.0%

B2C: 48.0%



2,733 SKU & designs on offer\*

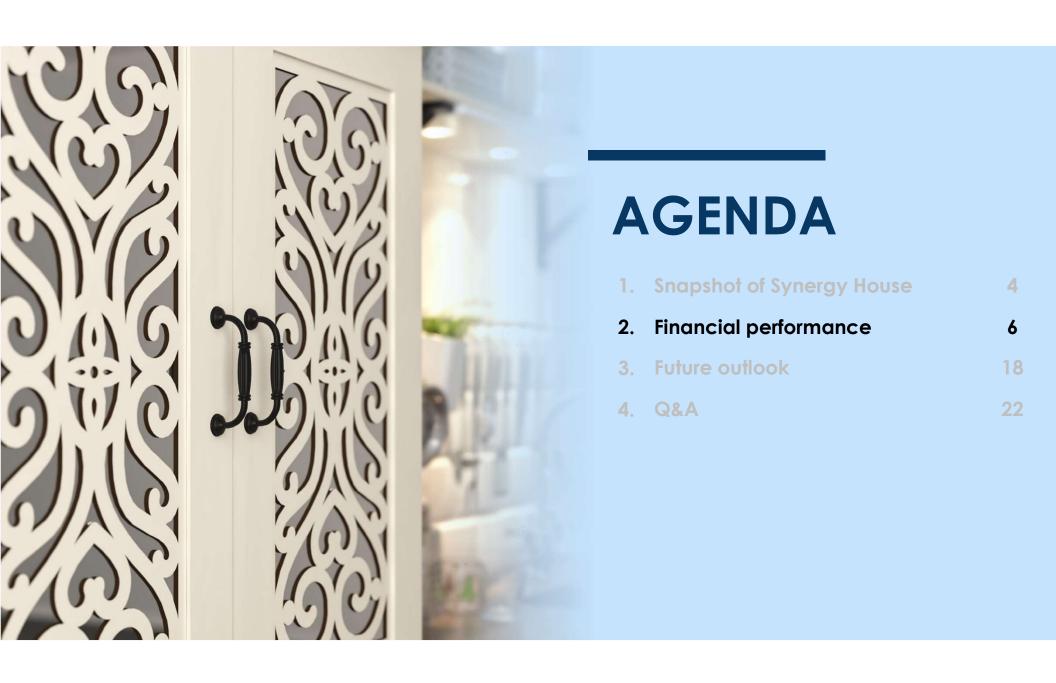


97.2% of 9MFY24 total revenue is export based



Total marketplace: 20

New marketplace in 2024: 7\*



## **Q3FY24 Financial Highlights**



#### Group's Performance Q3FY2024 and Q2FY2024

	RM 'mil	Q3 FY24	Q2 FY24	QoQ (%)
<b>○</b> →	Revenue	114.0	77.4	47.3
<b>\</b>	Profit/ (Loss) Before Tax	15.6	(6.4)	343.8
	Profit/ (Loss) After Tax	11.0	(4.8)	329.2



#### Sales



### Highlights of Q3FY2024 vs Q2FY2024

- 1. Overall revenue growth of 47.3% in Q3FY24 as compared to Q2FY24 as both revenue segment increased.
  - a. B2C increased by 13% from RM41.9mil in Q2FY24 to RM47.1mil in Q3FY24. Total units sold was approximately 133k pcs (Q2FY2024: 126k pcs).
  - B2B sales grew by 88% from RM35.5mil in Q2FY24 to RM66.8mil in Q3FY24. Total units sold was approximately 310k pcs (Q2FY24: 136k pcs)
  - c. While traditionally Q3 is generally strong for B2B, Q3FY24 B2B were also supported by delayed shipments in Q2FY24 due to the previous issue with Hillsdale.
- 1. Overall commentary for Q3FY24:
  - a. Higher profitability contributed by higher sales volume despite the weakening of USD/MYR by approximately 4% Q-o-Q.
  - b. Recognised a net gains on foreign exchange and fair value on derivatives of RM2.3 million.
  - c. In-line with growth, basic manpower costs were higher by 8% with an average headcount in Q3FY24 of 229 as compared to Q2FY24 of 203.
  - d. Underprovision of corporate income tax for YA2023 of approximately RM511k recognized in Q3FY24.
  - e. Achieved the highest quarterly net profit after tax.

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## **Q3FY24 Financial Highlights**



#### Group's Performance YTD 9MFY2024 and YTD 9MFY2023

#### Highlights of YTD 9MFY2024 vs YTD 9MFY2023

RM 'mil	9M FY24	9M FY23	QoQ (%)
Revenue	275.0	179.4	53.3 ↑
Profit Before Tax	21.4	23.4	-8.5 ↓
Profit After Tax	15.2	16.9	-10.1↓



13%



Sales

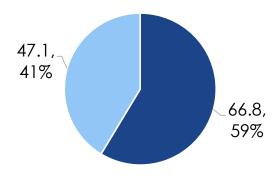
- 1. Overall revenue increased by 53% in 9MFY24 as compared to 9MFY23 as both business segment increased.
  - **Q.** B2C sales for 9MFY24 was at RM132.7mil as compared to RM77.1mil of 9MFY23 signifying an increase of 72%. Total quantities sold was approximately 379k pieces (9MFY23: 211k pieces). The 9MFY24 B2C sales has surpassed the 12 months FY23 total B2C sales (RM121.7mil) with the peak season of B2C yet to come.
  - b. B2B sales for 9MFY24 was at RM142.4mil as compared to RM102.3mil of 9MFY23 and also recorded higher volume of sales at approximately 619k pieces (9MFY23: 428k pieces). Both the key markets being US and UK showed higher B2B sales in 9MF24 vs 9MFY23.
  - C. Recorded a total revenue of RM275mil for 9MFY2024 which has exceeded 12 months FY23 total revenue of RM270mil.
- 1. Temporary peak in freight costs in Jun'24 and Jul'24 but has since been on a declining trend.
- 2. No major increase in purchase cost expected for the remaining of 2024.
- 3. In-line with growth, headcount has increased whereby average headcount increased by 55% while average basic payroll cost were higher by 59% in 9MFY24.
- 1. Overall PAT margin currently is at 5.5% due to the impact of net provision for doubtful debts in Q2FY24.

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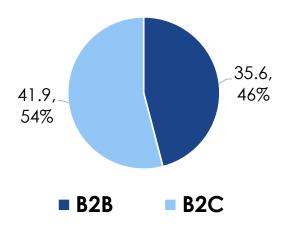
## Revenue by business segment



### Q3 FY24 (RM million)



### Q2 FY24 (RM million)



### Group's Performance by Business Segment

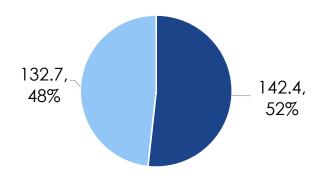
- 1) For Q3FY24, B2C revenue contribution is 41% of total revenue while B2B at 59%.
- 2) Traditionally, B2B is generally higher in quarter 3 due to B2B customers stocking up for year end sales. All key regions for B2B in Q3FY24 showed higher revenue as compared to Q2FY24.
- 3) Key B2C regions being US and UK showed improved revenue in Q3FY24 vs Q2FY24.

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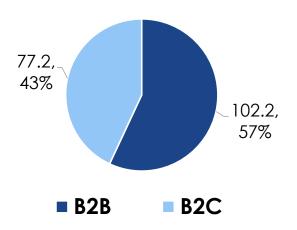
## Revenue by business segment



#### 9M FY24 (RM million)



#### 9M FY23 (RM million)



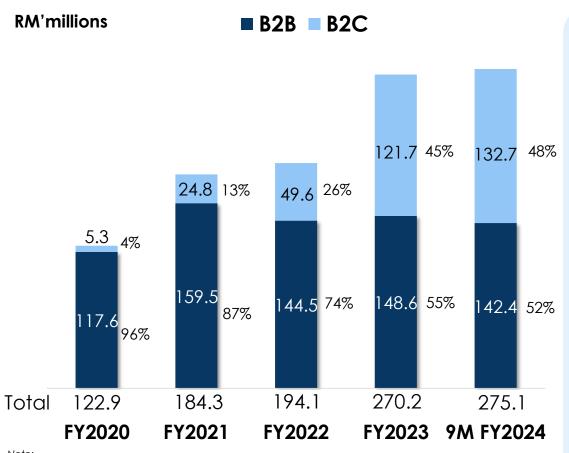
### Group's Performance by Business Segment

- 1) For 9MFY24, B2C revenue contribution is 48% of total revenue while B2B at 52%.
- 2) 9MFY24 B2C sales is at RM132.7million, exceeding B2C sales for 9MFY23 of RM77.2million or 72%, having operating in more platforms while existing platforms continues to grow. Total quantities sold has increased by 80%.
- 3) 9MFY24 B2C sales is at RM132.7mil which has exceeded total B2C sales of FY23 of RM121.7million.

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## Revenue by business segment





- The Group continues to grow the B2C segment as the main direction of the Group.
- 2) The Group expects the B2C sales contribution to increase further with new countries and platforms, while continuing to expand existing platforms.
- 3) Although the B2C % has exceeded 50% during Q2 FY24, strong B2B sales traditionally in Q3 has reduced the B2C percentage to 48% as at 9MFY24 before the peak season of B2C in Q4.

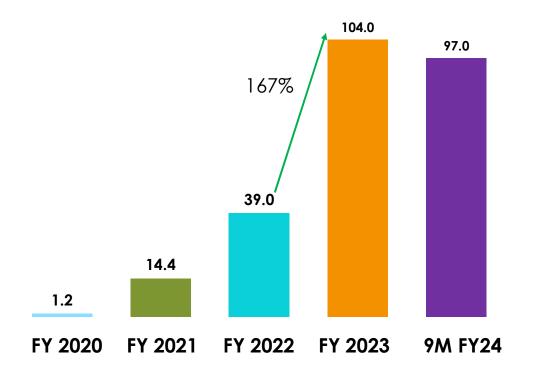
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Note:

<sup>\*</sup> Percentage over respective financial year's total revenue.

## **B2C** Revenue by Countries

# Historical Revenue Contribution by USA (RM'mil)





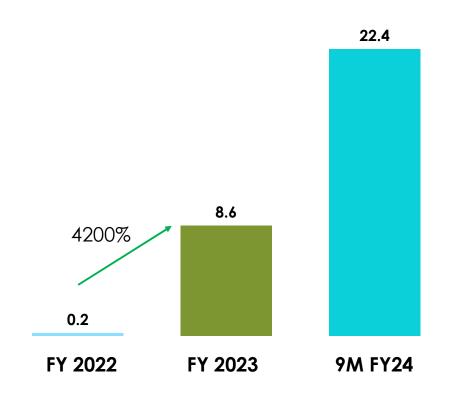


- 1) Commenced selling on B2C USA in FY2020 through Wayfair and have onboarded to more subsequently.
- 2) Q3FY24 (RM32m) sales increased by 4% as compared to Q2FY24 (RM30.7m).
- 3) 9MFY24 sales is currently approximately 93% of FY23 total B2C US sales with the peak season yet to come.
- 4) USA still the largest market for furniture e-commerce globally.

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#### Historical Revenue Contribution by UK (RM'mil)

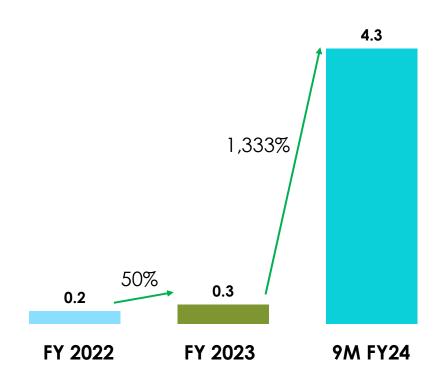




- 1) Commenced selling on B2C UK in FY2022.
- 2) Q3FY24 (RM9.3m) sales increased by 41% as compared to Q2FY24 (RM6.6m).
- 3) 9MFY24 sales in UK has more than doubled as compared to FY2023.



## Historical Revenue Contribution by Canada (RM'mil)

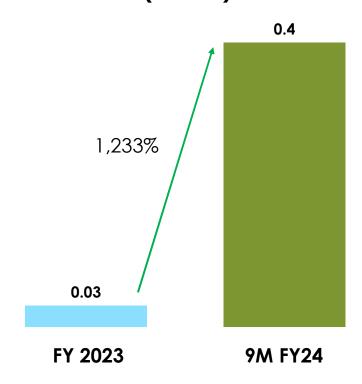




- 1) Commenced selling on B2C Canada in FY2022.
- 2) Q3FY24 (RM2.3m) sales increased by 50% as compared to Q2FY24 (RM1.5m).
- 3) 9M FY24 sales is currently approximately 1,333% of FY23 total B2C Canada sales.
- 4) Relatively simpler market to expand as designs are similar to USA demand.



## Historical Revenue Contribution by Germany (RM'mil)

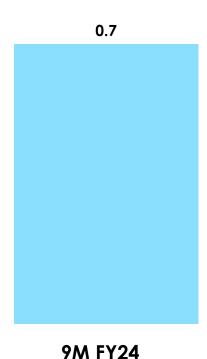




- 1) Commenced selling on B2C Germany in FY2023.
- 2) Q3FY24 (RM0.3m) sales increased by 326% as compared to Q2FY24 (RM0.07m).
- 3) 9M FY24 sales is currently approximately 1,233% of FY23 total B2C Germany sales.



# Historical Revenue Contribution by France (RM'mil)



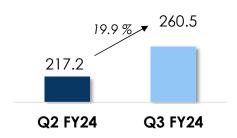


- 1) Commenced selling on B2C France in FY2024.
- 2) Q3FY24 (RM0.5m) sales increased by 270% as compared to Q2FY24 (RM0.1m).

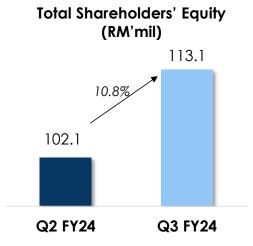
## **Snapshot of Balance Sheet**

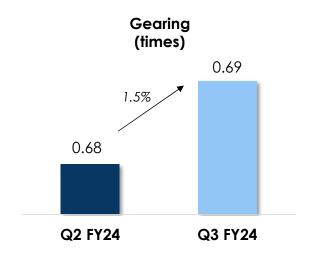


### Total assets (RM'mil)

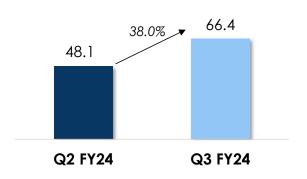


- Balance sheet continues to strengthen with higher shareholder's equity, higher cash balances while gearing relatively maintains.
- 2) Recorded accumulated positive operating cash flow for 9MFY24.





#### Total cash (RM'mil)



# Accumulated Net Cash Flows generated from Operating Activities, (RM'mil)



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# **AGENDA**

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### **FUTURE OUTLOOK**



- 1. Revenue growth trend is healthy as shown by Q3FY24 results.
- 2. Continue on-board to more platforms and countries and grow the correct products offerings.
- 3. Explore with Wayfair on other categories and segment of offerings that are available.
- 4. Exploring higher price point segment in B2C. Recently concluded a visit by an overseas e-commerce platform on samples produced for this new market segment.



- 1. Negotiated for the successful deferment of the proposed purchase price increase supposedly for Q4 FY24.
- 2. Synergy is in negotiation with the service provider for the continuation of fixed freight rates for 2025.
- 3. We expect stabilization of manpower cost as we are nearing the target headcount currently.

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### **FUTURE OUTLOOK**



- 1. Overall, management continues to be optimistic of the business potential and it's growth opportunity.
- 2. Furniture e-commerce market is expected to grow steadily on the basis of past growth history and heightened awareness and habits of purchasing through e-commerce.
- 3. Re-iterate that Synergy is very much on a **growth stage**. Planting the seeds for **long term growth** which could be at the temporary expense of profitability at the moment.
- 4. **Revenue growth** reflects the opportunity that the Company has in the future.
- 5. Company is monitoring and assessing the impact to the business based on the recent USA election results.
- 6. Continue emphasizing the importance of AI usage in business operations.
- 7. Explore on sourcing of new vendors from other countries to diversify the supply base.

### HISTORICAL SHARE PRICE AND VOLUME



Share price performance from 1st June 2023 to 22nd Nov 2024. IPO price: RM0.43

Total Shareholder's return since IPO:

Returns compared to 1st Day IPO:

Market Capitalisation:

RM635 M

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# **Q&A Session**

















# THANK YOU

















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